



August 16, 2023

To Whom it May Concern:

AWAIC has an active prevention program for all pests, including bed bugs. When people enter our emergency shelter, all their clothing and belongings are processed as a precaution, using a combination of clothes dryers and bed bug heaters. The same process is used for our transitional housing (Harmony House) residents. All clothing donations received from the community undergo the same treatment. As a result, our incidence of bed bugs on site is very low, less than one annually. Should we see one, we follow our established protocol and process everything in the affected room. If needed, we call in one of the pest control companies that we have working relationships with. Should you have any questions or concerns, please let me know.

Sincerely,

Suzi Pearson

Executive Director, AWAIC