



ALL PROPERTIES

RESULTS & PRIORITIES

347 = **23%**
residents responded response rate

AVERAGE SATISFACTION

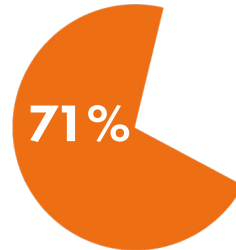


Community Engagement & Safety

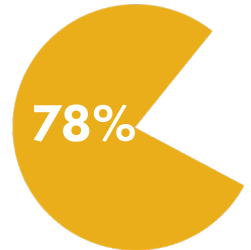
Your Key Concerns:

- Building security
- Neighborhood Safety
- Building cleanliness
- Afterschool/ childcare
- Food insecurity

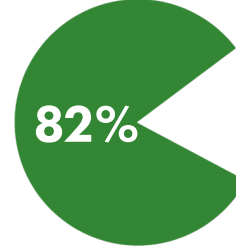
Feel Safe in Neighborhood



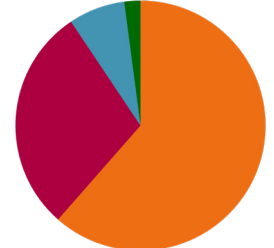
Feel Safe at Property



Registered to Vote



Community Council Participation



Know nothing about it
Know but don't attend
Attend sometimes
Attend monthly

There are 37 community councils in Anchorage. Find yours today!

Visit CommunityCouncils.org



2025 Citywide Clean-Up May 3 - 31

This is a great opportunity to connect with your neighbors and to help keep your neighborhoods clean and safe.

Visit anchoragechamber.org for more information.

Your property might be hosting a group for cleanup, check with your Resident Services Coordinator.



Financial Stability & Resilience

What Residents Like About Their Community:

1. Affordability - 77%
2. My apartment - 62%
3. Location - 60%
4. Nearby businesses - 51%
5. Scenery - 43%

What They Would Change About Their Communities:

1. Nothing - 29%
2. Level of Noise - 27%
3. Safety - 22%
4. Affordability - 17%
5. My neighbors - 17%

ACTION ITEMS

44 items received immediate action:

- 22 referrals were submitted to property staff
- 13 requests were submitted to Maintenance
- 5 referrals were submitted to Resident Services
- 4 referrals were submitted to Housing Services

Urgent matters, including maintenance needs, key requests, and rent questions, were promptly directed to the right team members for quick action as they were received throughout the survey period.



Don't know where your next meal is coming from?

There are two-dozen food pantries & kitchens around Anchorage. To find one near you, visit foodbankofalaska.org.

From events and resources to volcano response, CIHA will always communicate with residents on its main Facebook page, as well as your property's group page (if applicable).

Facebook.com/cihousingAK